

# **Administering Microsoft Exchange 2016/2019 (MS-20345-1)**

**Modality: Virtual Classroom**

**Duration: 5 Days**

**SATV Value: 5**

*Candidates enrolling directly in this course without the Master Subscription Plan will receive a free official exam voucher for the 70-345 Exam (Except Purchases included in Training Vouchers/SATV). There is no free official exam voucher for candidates enrolling using the Master Subscription Plan. However, the official exam voucher can be purchased separately on request*

## **About this Course:**

This advanced-level course helps professionals master the art of administering Microsoft Exchange Servers. It covers the key concepts of Exchange Server Configuration & Installation, Mail Recipient Management, Exchange Management Shell, Client Connectivity, Server Deployments, and Message Transport. Professionals with proficiency in Microsoft Exchange Server and IT Professionals earn \$85,460 annually.

## **Course Objectives:**

The core objective of this course is to help professionals gain a better understanding and sound knowledge of the following key concepts:

- Exchange Server Deployment & Storage Planning and Configuration
- Recipient Object Creation and Management
- Exchange Server & Recipient Management with Exchange Server cmdlets
- Client Access Service Deployment and High Availability Management
- Message Transport Configuration & Management & Implementing Disaster Recovery
- Message Security Configuration and Exchange Server Monitoring & Troubleshooting
- Administrators & Users Audit Logging & Access Control Permission Configuration
- Exchange Server Interaction Management & Implementation

## **Audience:**

- Enterprise-Level Messaging Administrators
- Helpdesk Professionals & IT Generalists
- Professionals striving to enhance the knowledge of Microsoft Exchange Server

## **Prerequisites:**

Professionals planning to enroll in the Administering Microsoft Exchange 2016/2019 (MS-20345-1) course must comply with the following prerequisites:

- Minimum 2 Years Windows Server Administration Experience

- Minimum 2 Years Active Directory Domain Service Experience
- Minimum 2 Years Name Resolution & Domain Name System Experience
- Fundamental Knowledge of Networking Concepts and TCP/IP
- Conceptual Know-how of Security Concepts such as Authorization & Authentication
- Familiarity with Simple Mail Transfer Protocol (SMTP)
- Knowledge of Active Directory Certificate Services & Public Key Infrastructure

## **Suggested Prerequisite Courses:**

- Administering Windows Server 2012 (MS-20411)
- Identity with Microsoft Windows Server 2016 (MS-20742)
- Interconnecting Cisco Networking Devices Part 1 v3.x (ICND1)

## **Course Outline:**

### **Module 1: Deploying Exchange Server**

This module explains the key features and architecture of Exchange Server. It also explains the prerequisites and requirements for deploying Exchange Server. Additionally, it explains how to use the Exchange admin center and the Exchange management shell to manage Exchange Server.

#### **Lessons**

- Overview of Exchange Server
- Exchange Server architecture
- Requirements for Exchange Server
- Deploying Exchange Server Exchange Server
- Exchange Server Management Tools

### **Lab : Deploying Exchange Server**

- Evaluating requirements and prerequisites for an Exchange Server 2019 installation
- Deploying Exchange Server 2019
- Verifying Exchange Server functionality
- Installing Exchange Server 2019 on Windows Server Core 2019 (optional)

After completing this module, students will be able to:

- Describe the key features and functionality of Exchange Server.
- Describe the Exchange Server architecture.
- Describe the requirements and options for deploying Exchange Server.
- Deploy Exchange Server.
- Describe how to use management tools to manage Exchange Server.

### **Module 2: Managing Exchange Server 2016 storage**

This module explains the features of Exchange Server mailbox databases and the storage options

available for Exchange Server. It also explains how to configure Exchange Server mailbox databases and storage.

## Lessons

- Exchange Server mailbox databases
- Exchange Server storage
- Configuring Exchange Server mailbox databases and storage

### Lab : Configuring Exchange Server storage

- Creating and configuring mailbox databases

After completing this module, students will be able to:

- Describe the features of Exchange Server mailbox databases.
- Explain the storage options available for Exchange Server.
- Configure Exchange Server mailbox databases and storage.

## Module 3: Managing recipient objects

This module explains how to manage the user, shared, resource, public folder, arbitration mailboxes in Exchange Server. It also explains how to manage contacts, mail users, and distribution groups in Exchange Server. Finally, it explains how to configure address lists and email address and address book policies in Exchange Server.

## Lessons

- Managing user mailboxes
- Managing other types of mailboxes
- Managing other recipients objects
- Configuring policies and address lists

### Lab : Managing recipient objects

- Configuring recipient objects
- Managing public folder mailboxes

### Lab : Configuring address lists and policies

- Managing email address policies
- Managing address lists and address book policies

After completing this module, students will be able to:

- Manage user mailboxes in Exchange Server.
- Manage shared, resource, public folder, and arbitration mailboxes in Exchange Server.
- Manage contacts, mail users, and distribution groups in Exchange Server.

- Configure address lists, and email address and address book policies in Exchange Server.

## **Module 4: Managing recipients and Exchange servers by using Exchange Server cmdlets**

This module describes how to manage recipients by using Exchange Server cmdlets. It also explains how to manage Exchange servers by using Exchange Server cmdlets and scripts.

### **Lessons**

- Overview of the Exchange Management Shell
- Managing Exchange Servers by using Exchange Management Shell cmdlets
- Managing Exchange servers by using scripts

### **Lab : Managing Exchange Server and recipient objects by using Exchange Management Shell**

- Using Exchange Management Shell to manage recipients
- Using Exchange Management Shell to manage Exchange Server

After completing this module, students will be able to:

- Manage recipients by using Exchange Server cmdlets.
- Manage Exchange servers by using Exchange Server cmdlets.
- Manage Exchange servers by using scripts.

## **Module 5: Implementing client connectivity**

This module explains how to configure and manage client access services in Exchange Server. It also explains the client connectivity options for Exchange Server and how to configure Outlook on the web. Additionally, it explains how to configure mobile messaging for Exchange Server.

### **Lessons**

- Configuring client access services
- Managing client access services
- Client connectivity in Exchange Server
- Configuring Outlook on the web
- Configuring mobile messaging

### **Lab : Configuring client access services**

- Configuring namespaces for client access
- Configuring certificates for client access
- Configuring custom MailTips

### **Lab : Deploying and configuring client access services on Exchange Server**

- Configuring Exchange Server for Outlook
- Configuring Outlook on the web

- Configuring Microsoft Exchange ActiveSync

After completing this module, students will be able to:

- Configure client access services in Exchange Server.
- Manage client access services.
- Describe client connectivity and publishing of Exchange Server services.
- Configure Outlook on the web.
- Configure mobile messaging on Exchange Server.

## **Module 6: Managing high availability in Exchange Server**

This module describes the high availability options for Exchange Server. It also explains how to configure highly available mailbox databases and Client Access services by using load balancing methods.

### **Lessons**

- High availability on Exchange Server
- Configuring highly available mailbox databases
- Configuring high availability of Client Access services

### **Lab : Implementing DAGs**

- Creating and configuring a DAG

### **Lab : Implementing and testing high availability**

- Deploying a high availability solution for Client Access services
- Testing the high availability configuration

After completing this module, students will be able to:

- Describe the high availability in Exchange Server.
- Configure highly available mailbox databases.
- Configure high available Client Access services.

## **Module 7: Implementing disaster recovery for Exchange Server**

This module describes Exchange Server backup and restore features and the details that you need to consider when you create a backup plan.

### **Lessons**

- Implementing Exchange Server backup
- Implementing Exchange Server recovery

### **Lab : Backing up Exchange Server data**

- Backing up an Exchange Server mailbox database

## **Lab : Restoring Exchange Server data**

- Restoring Exchange Server mailbox
- Restoring a database availability group (DAG) member (optional)

After completing this module, students will be able to:

- Back up Exchange Server data.
- Restore Exchange Server data by using the configured backups.

## **Module 8: Configuring and managing message transport**

This module explains messaging transport in Exchange Server. It also explains how to configure message transport in Exchange Server and manage transport rules in Exchange Server.

### **Lessons**

- Overview of message transport
- Configuring message transport
- Managing transport rules

## **Lab : Configuring and managing message transport**

- Configuring message transport
- Monitoring and verifying message delivery
- Configuring a disclaimer transport rule
- Configuring a DLP policy for financial data

After completing this module, students will be able to:

- Describe messaging transport in Exchange Server.
- Configure message transport in Exchange Server.
- Manage transport rules in Exchange Server.

## **Module 9: Configuring message security**

This module describes how to deploy and manage an Edge Transport server for message security. It also explains how to implement antivirus and antispam solutions for Exchange Server.

### **Lessons**

- Deploying and managing an Edge Transport server for message security
- Implementing an antivirus solution for Exchange Server
- Implementing an antispam solution for Exchange Server

## **Lab : Configuring message security in Exchange Server**

- Configuring and testing EdgeSync
- Configuring antivirus, antispam and malware protection features

After completing this module, students will be able to:

- Deploy and manage an Edge Transport server for message security.
- Implement an antivirus solution for Exchange Server.
- Implement an antispam solution for Exchange Server.

## **Module 10: Monitoring and troubleshooting Exchange Server**

This module explains how to configure performance monitoring and troubleshoot issues in Exchange Server.

### **Lessons**

- Monitoring Exchange Server
- Troubleshooting Exchange Server

### **Lab : Monitoring and troubleshooting Exchange Server**

- Monitoring Exchange Server
- Troubleshooting database availability
- Troubleshooting Client Access servers

After completing this module, students will be able to:

- Configure performance monitoring in Exchange Server.
- Troubleshoot issues in Exchange Server.

## **Module 11: Securing and maintaining Exchange Server**

This module explains how to secure Exchange Server by using role-based access control (RBAC). It also explains how to configure audit logging in Exchange Server and how to maintain and update Exchange Server.

### **Lessons**

- Securing Exchange Server by using RBAC
- Configuring audit logging in Exchange Server
- Maintaining Exchange Server

### **Lab : Securing and maintaining Exchange Server**

- Configuring Exchange Server permissions
- Configuring audit logging
- Maintaining Exchange Server

After completing this module, students will be able to:

- Secure Exchange Server by using RBAC.
- Configure audit logging in Exchange Server.
- Maintain and update Exchange Server.

## **Module 12: Implementing and managing Exchange Online deployments**

This module explains Exchange Online and Office 365 and how to manage it. It also explains how to implement a migration to Exchange Online.

### **Lessons**

- Overview of Exchange Online and Office 365
- Managing Exchange Online
- Implementing the migration to Exchange Online
- Managing a hybrid environment

### **Lab : Managing Exchange Online**

- Managing Exchange Online

After completing this module, students will be able to:

- Provide an overview of Exchange Online and Office 365.
- Manage Exchange Online.

Implement a migration to Exchange Online.