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Learning Style: Virtual Classroom

Technology:

Difficulty: Beginner

Course Duration: 2 Days

Agile Change Agent Certification Prep



About This Course:

In this two-day workshop, participants will use an agile approach to facilitate organizational change, whether that organization uses agile or predictive approaches on their projects. The course equips participants with pioneering tools to ensure change initiatives are embedded, adopted, and deliver benefits

throughout their organizations.

This class includes an exam voucher.

This course has been approved for 14 PDUs and IIBA for 14 CDUs.

Course Objectives:

- Understand how an agile approach can impact the way change is managed and delivered
- Plan a roadmap with all the processes, activities and information needed to manage a change.
- Apply techniques to identify and prioritize activities according to business value.
- Create and support the right environment for change.
- Manage relationships with relevant stakeholders and team members.
- Provide a change that realizes benefits earlier on in the process.

Audience:

- This certification course is for anyone who is involved in creating new ways of working and must help others through a change. The class covers the information needed to pass the exam, as well as learning and practicing an agile approach to organizational change.

Prerequisites:

- Basic Understanding of Agile Principles
- Experience in Change or Project Roles (Recommended)

Course Outline:

Understanding Agile & Agile Change

- Agile Manifesto
- Core concepts

- Scrum Framework
- Why adopt agile change management
- 5 concepts of agile change management

Roadmap

- Roadmap assumptions
- Roadmap definition and benefits
- Using the roadmap
- Aligning the roadmap to your change - overview
- Roadmap - Iteration 1 & Iteration 2

Business Need

- Business need defined Requirements vs benefit led change
- User story format & prioritization
- Business need alignment with the roadmap
- Develop a business understanding
- Identify change participants
- Identify requirements and benefits

Relationship Building

- Personal awareness
- Self-assessment
- Emotional assessment
- Personal leadership
- Building relationships with others
- Encourage collaborative working

Environment

- Definition, elements, and benefits 3 outcomes
- Reassurance
- Encouragement
- Motivation
- 5 reactions to change
- Practice Exam