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Learning Style: Online Instructor-Led

Technology:

Difficulty: Beginner

Course Duration: 1 Day

Making the Right Decisions Under Pressure



About This Course:

Decision-making and critical thinking go hand-in-hand. It requires you to think quickly on your feet, find meaningful solutions, and build better processes for tomorrow. As a leader, others look to you for direction and guidance. The confident decisions you make are imperative to drive productivity, resolve conflicts, and guide your team’s focus and efforts.

This course has been approved for 14PDUs | 14 CDUs

Course Objectives:

- Make intelligent decisions with limited time and information
- Reframe issues to ensure greater problem-solving accuracy
- Convert conflicting opinions into useful insights

Audience:

- Executives, directors, managers, and others tasked with making important decisions for their organizations will benefit from this course.

Prerequisites:

- While there are no prerequisites for this course, please ensure you have the right level of experience to be successful in this training.

Course Outline:

Establishing the Needs of the Organization

- Defining Organizational Objectives and Goals
- Measuring Your Goals

Calculating Probabilities of Success

- Dealing with Opinion in the Face of Uncertainty
- Understanding Theories of Decision-Making

Reframing the Options

- Asking the Right Questions
- Knowing What You Want
- Making Proper Comparisons
- Working with Stereotypes and Expectations

Adapting Decision Strategies for a Complex World

- Reviewing Your Plans
- Engaging Stakeholders
- Enlisting Your Network
- Managing Risks

Applying Complexity Theory and the Butterfly Effect

- Adjusting Decisions
- Building in Metrics & Measurements
- Monitoring Progress and Managing Risks
- Looking for Emerging Trends