

# **Implementing Cisco Collaboration Devices - On Demand (CICD 1.0)**

**Modality: On Demand**

**Duration: 40 Hours**

**CLC: 10 Units**

Enhance your understanding of Cisco technologies and products with e-learning offerings from Cisco and Cisco's authorized learning partners. E-learning courses focus on a variety of Cisco technologies to prepare you for Cisco certification exams, and to gain Cisco product knowledge. The e-learning offerings are made to be interactive and engaging for learners who prefer self-study.

Some Cisco Self-paced courses provide access to hands-on virtual lab exercises, giving you the opportunity to practice configuration and troubleshooting on real Cisco platforms.

## **Course Outline:**

- **Module 1: Describe the Characteristics of a Cisco Unified Communications Solution**
- **Module 2: Provision End Users and Associated Devices**
- **Module 3: Configure Voice Messaging and Presence**
- **Module 4: Maintain Cisco Unified Communications System**
- **Module 5: Provide End User Support**