

# **Windows 10 Features for a Mobile Workforce: Configuring Additional Resources**

**Modality: On Demand**

**Duration: 12 Hours**

## **About this course:**

IT Support: the Essentials of networking is intended to acquaint the core concepts of networking with students who are unfamiliar to IT Support. The course starts by clarifying the reason behind networking and afterward inspects how networks are arranged in offices, homes, among workplaces, and around the globe with the Internet. This incorporates a survey of network topologies, network protocols, and physical networking. The course ends with a prologue to troubleshooting of network, including how to investigate basic issues of networking.

## **Course Objective:**

1. Awareness for the topologies of networking
2. Networking troubleshooting with built-in networking tools
3. Understanding wired and wireless networks
4. Information of WANs, LANs, and the Internet
5. Knowledge of TCP/IP
6. Understanding the protocols of network

## **Targeted Audience:**

- Programmers
- IT Support administrator

## **Prerequisite:**

- Involvement with Windows desktop maintenance, administration, and troubleshooting.
- Introductory-level information of Microsoft Intune and Active Directory.
- Basic understanding and experience of networking technologies for Windows.

## **Course Outline:**

### **Module 1**

- Configuring shared resources for securing data using encryption

### **Module 2**

- Configuring shared resources - Continued

### **Module 3**

- Windows 10 Creators Update (1703) Feature List
- Exam 70-697 prep video
- Comments of Module 3

### **Module 4**

- Student Assessment Questions?