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**Learning Style: On Demand**

**Technology: Microsoft**

**Difficulty: Beginner**

**Course Duration: 16 Hours**

## **Dynamics 365 fundamentals (MB-900.1)**



*This course is for professionals planning to enroll in the MB-900 Exam leading to the MB-900 Certification. The official exam voucher is not included in this course. However, the official exam voucher can be purchased separately on request.*

## **About this Course:**

There is a great demand for professionals sharing proficiency in the Microsoft Dynamics 365 Tools and Features. Every business requires professionals who can help them organize processes and optimize operations by effectively automating work tasks. Microsoft Dynamics is an incredibly helpful tool for Business Marketing, Unified Operations, Talent & Retail Management, and Customer Engagement. The implementation of Dynamics 365 in a business enterprise can truly revamp the entire organizational structure and help the business achieve a higher level of success.

The Dynamics 365 Fundamentals (MB 900.1) Course provides an overview of the full capabilities and functions of the Microsoft Dynamics 365. The teachings of this course serve as an ideal platform for professionals willing to expand their knowledge and take advance training for enhancing their skills. The primary objective of this course is to help professionals understand the business value and functionality of Microsoft Dynamics 365. This course also focuses on key Dynamics 365 concepts such as Licensing Considerations, Cloud Concepts, Security Model, Unified Solutions, and many more.

## **Course Objectives:**

The core objective of this course is to help professionals gain a better understanding and sound knowledge of the following key concepts:

- Dynamic 365 Application Features Identification
- Understanding Dynamics 365 Business Value
- Getting to know Key Azure and Cloud Concepts
- Developing Familiarity with Release, Deployment, and Licensing Concepts
- Working with Implementation Support in Dynamics 365

## **Audience:**

This course is tailored specifically for IT Professionals and Experts who want to take the MB-900 Certification Exam. This course is also best suited for IT Experts, Professional Developers, and Information Workers.

## **Prerequisite:**

Professionals planning to enroll in the Dynamics 365 Fundamentals (MB-900.1) Course must have surface knowledge of IT Principles and a keen interest in working with Dynamics 365.

## **Course Outline:**

## **Introduction to Business Applications**

- Overview of apps
- Apps for Customer Engagement
- Apps for Unified Operations
- Business scenarios and demos
- Module summary

## **Cloud concepts**

- Overview of cloud architecture
- Different types of cloud services
- Module summary

## **Managing deployments and releases**

- Types of deployments
- Types of releases
- Security concepts and roles
- GDPR
- Module summary

## **Licensing, onboarding and support**

- Finding a partner
- Licensing options
- Getting started with Dynamics 365
- Module summary

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