

Dynamics 365 fundamentals (MB-900.1)

Modality: Self-Paced Learning

Duration: 16 Hours

SUBSCRIPTION: Learn, Master, Master Plus

This course prepares you for the MB-900 Exam leading to MB-900 Certification. This course does not include the Official Exam Voucher, however, you can request to purchase the **Official Exam Voucher** separately.

About this Course:

Dynamics 365 is a multi-faceted tool for Customer Engagement, Unified Operations, Marketing, Retail and Talent management. This course will familiarize the learner with Dynamics 365 functionality and business value. The course will cover Dynamics 365 applications, the Power Platform, cloud concepts, the security model, and licensing considerations. A review of each Dynamics 365 application will include in-depth demonstrations of real-world business scenarios where Dynamics 365 represents a unified solution.

Course Objectives:

- Identify the Dynamics 365 application offerings
- Demonstrate the business value of the Power Platform
- Understand cloud and Azure concepts
- Understand licensing, deployment and release concepts
- Find Dynamics 365 implementation support

Audiences:

- Information workers
- IT professionals and Developers

Prerequisites:

- A basic understanding of IT principles.
- An interest of the business value of Dynamics 365.

Course Outline:

Introduction to Business Applications

- Overview of apps
- Apps for Customer Engagement
- Apps for Unified Operations
- Business scenarios and demos
- Module summary

Cloud concepts

- Overview of cloud architecture
- Different types of cloud services
- Module summary

Managing deployments and releases

- Types of deployments
- Types of releases
- Security concepts and roles
- GDPR
- Module summary

Licensing, onboarding and support

- Finding a partner
- Licensing options
- Getting started with Dynamics 365
- Module summary

