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**Learning Style: On Demand**

**Technology: ITIL®**

**Difficulty: Intermediate**

**Course Duration: 2 Hours**

# Introduction to ITILÂ® Service Design (SD)



## About this course:

ITILÂ® Service Design (SD) is one of the most popular and demanding certifications around the world. For those wants to learn professional knowledge for making their career path in the IT sector should go for it. The course mainly focuses on the different designs of IT services which is important for every organization. It

includes the architect, the procedures and all the service designs required in an organization system.

You will be able to understand the purpose of service design as the course will cover all the details related to controlling and monitoring and the techniques required for effective and efficient service design.

You will also learn that good service design is not only important, but you must also stay consistent with performance and updated with technology to meet the demands of organization goals. This course will be your perfect guidance for the perfect ITILÂ® Service Design (SD) introduction.

**The full length course is available, click on the below link**
https://www.quickstart.com/itil-service-design-sd.html

## Why do you need to take this course?

Ever want to make a career path is the business or IT sector? Have an interest in managing and supervising staff and handling the whole operational system design? This course could be your way in as it provides you all the basic knowledge you need to learn all about the principles of service design.

This is an important and demanding course around the world as businesses require people who have a detailed knowledge of the whole system service design like its infrastructure and how everything will work. Even Service design experts handle the slightest design. For that, you need detailed knowledge to support your career and this is where the course helps you out. From simple strategies to use and documentations, all the work is handled and monitored by you.

This course is the reason by which companies can focus on the bigger goals and finally going towards the success of ITSM. So, they need a person who can design the overall strategy to easily achieve this goal.

## Technology considerations:

Technology plays an important role in a deep understanding of service design and its processes.

Here are some things that you will definitely learn:

- How to interpret technology in various aspects of service design and use it for an efficient system for organizations
- How technology and latest updates provide benefit to service design
- Understanding different tools for service design management

Moreover, it will also include the:

- Major arising issues in the business sector related to service design for a better understanding of the course
- In service design, there is a six-stage implementation approach. In the

course, you will learn how to use it to get the goals accomplished
- How you can measure service design and provide feedback to the team

## What students can learn from this course?

Students who are going to study this course will learn about the:

- Complete introduction of service design and its principles, processes, and tips
- Practical examples for pro understanding related to all the concepts
- Everything you need to know before your ITIL Service Design (SD) exam
- Tips and strategies of learning related to the exam

## Course Outline:

### Introduction to service design

- The purpose, goals, objectives and scope of service design, the business value of service design activities, the context of service design in the ITIL® service lifecycle and the inputs and outputs of service design including the service design package

### Service design principles

- Service design principles and service composition
- The importance of, and approach to, balanced design and the requirements gathering for services
- Design activities, constraints and models, including the aspects of service design and the management of service design processes

### Service design processes

- The managerial and supervisory aspects of the ITIL® processes covered in the service design stage, excluding the day-to-day operation of the processes (covered in the Planning, Protection and Control Capability module)