

Practice Exam - Service Design (SD)

Modality: Self-Paced Learning

Duration: 30 Min

About this Exam:

ITIL Service Design (SD) examination is best suited for people who already have a thorough knowledge of the ITIL® Service Design level of the life cycle of ITIL® Service and all the activities that are required to be run to upgrade the quality of IT service management in a company.

Targeted Audience:

- IT executives and officers.

Prerequisites:

- Must be ITIL Foundation certified
- Must have work experience of minimum 2 years in the IT industry.

Certifications:

This examination is among the 5 components of Service Lifecycle module to acquire ITIL® Intermediate Certification.

Recommended Prerequisite Courses:

None