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Learning Style: On Demand

Technology: ITIL®

Difficulty: Intermediate

Course Duration: 30 Min

Practice Exam - Service Design (SD)



About this Exam:

ITIL Service Design (SD) examination is best suited for people who already have a thorough knowledge of the ITIL® Service Design level of the life cycle of ITIL® Service and all the activities that are required to be run to upgrade the quality of IT service management in a company.

Targeted Audience:

- IT executives and officers.

Prerequisites:

- Must be ITIL Foundation certified
- Must have work experience of minimum 2 years in the IT industry.

Certifications:

This examination is among the 5 components of Service Lifecycle module to acquire ITIL® Intermediate Certification.

Recommended Prerequisite Courses:

None