Practice Exam - ITILI-OSA: Operational Support and Analysis

Modality: On Demand

Duration:

About this Exam:

You will access the Practice exam of ITILI-OSA with this practice exam CompTIA Linux+. Based on the actual exam, this practice exam contains numerous choice questions for examination. You will be required to finish these inquiries inside 90 minutes in this actual exam.

Skills Measured:

This test measures the capacity of the student to achieve the specialized aptitudes and undertakings recorded beneath:

- Recognize the basics of Service Operation
- Classify core characteristics of the model of Service Life Cycle
- Recognize Service Operation function activities
- Differentiate between Service Life Cycle processes and functions.
- Identify the way a Service Life Cycle can solve the problems of Service Management.
- Identify the activities of the Service Operation process.
- Recognize the way to improve Service Operation performance
- Assess basic issues of service
- Address basic issues of service

Who should get this Exam?

Students for this test are already performing as a professional of IT, comprising but not limited to Applications Support, Configuration Manager, or Database Administrator. Students are performing within a business that has adapted and adopted the Information Technology Infrastructure Library - ITIL.

Certifications:

This exam will set you up for the Intermediate Level of ITIL - Operational Support and Analysis Certification. To get the Official Exam Vouchers for this credential, kindly contact Support.

Recommended Training:

Instructor-Led -- ITIL®-OSA – (ITIL® Operational Support and Analysis)

Course Outline: