



Document Generated: 01/09/2026

Learning Style: On Demand

Technology: Microsoft

Difficulty: Intermediate

Course Duration: 13 Hours

MD-100: Windows 10



About this course:

In this course, students will learn how to support and configure Windows 10 desktops in an organizational environment. Students will develop skills that include learning how to install, customize, and update Windows 10 operating systems. Students will learn how to manage storage, files, and devices as well as how to

configure network connectivity for Windows 10. Students will also learn how to secure the Windows 10 OS and protect the data on the device. Finally, students will learn how to manage and troubleshoot Windows 10.

Course Objective:

- Course Introduction
- Chapter 1 - Installing Windows 10
- Chapter 2 - Configure and Personalize Windows
- Chapter 3 - Updating Windows 10
- Chapter 4 - Networking in Windows 10
- Chapter 5 - Configuring Storage
- Chapter 6 - Managing Apps
- Chapter 7 - Configuring Authorization and Authentication
- Chapter 8 - Configuring Access to Files and Folders
- Chapter 9 - Configuring Security
- Chapter 10 - Supporting and Troubleshooting
- Course Summary

Audience:

- Candidates for this exam are IT professionals who perform installation, configuration, general local management and maintenance of Windows 10 core services. Candidates may also be familiar with enterprise scenarios and cloud-integrated services.

Prerequisite:

Learners should start this course already having the following skills:

- Basic understanding of computer networks and hardware concepts.
- Basic understanding of OS and Application concepts.
- Experience with using the Windows OS.

Course Outline:

- Course Introduction
- Chapter 1 - Installing Windows 10
- Chapter 2 - Configure and Personalize Windows
- Chapter 3 - Updating Windows 10
- Chapter 4 - Networking in Windows 10
- Chapter 5 - Configuring Storage
- Chapter 6 - Managing Apps
- Chapter 7 - Configuring Authorization and Authentication
- Chapter 8 - Configuring Access to Files and Folders
- Chapter 9 - Configuring Security

- Chapter 10 - Supporting and Troubleshooting
- Course Summary

Credly Badge:



Display your Completion Badge And Get The Recognition You Deserve.

Add a completion and readiness badge to your LinkedIn profile, Facebook page, or Twitter account to validate your professional and technical expertise. With badges issued and validated by Credly, you can:

- Let anyone verify your completion and achievement by clicking on the badge
- Display your hard work and validate your expertise
- Display each badge's details about specific skills you developed.

Badges are issued by QuickStart and verified through Credly.

[Find Out More](#) or [See List Of Badges](#)