Implementing Cisco Collaboration Devices (CS-CICD)

Modality: Virtual Classroom

Duration: 2 Days

CLC: 25 Units

About the course:

Discovery labs are situated in the Student Guide inserted in the exercises and are planned to be done by the learners when they touch them in the course. Discovery labs supplant content from ICOMM through an intelligent environment of learning and are viewed as obligatory and must be treated as a piece of the exercise. This course additionally encourages the understudies to get ready for the Exam of Cisco: 210-060 CICD.

This course is a piece of the accompanying Boot Camps:

CCNA - Cisco Certified Network Associate Collaboration Boot Camp. CS-CCNA-Collaboration

Salary Estimate:

The normal pay for an Engineer of the Cisco Certified Network is $77,484 every year.

Course Objectives:

In the wake of finishing this course, learners will have the option to:

1. Give an overview of end-user-interface and administrator and choices in Cisco Unified Communications Manager, Cisco Unity Connection, Cisco Unified Communications Manager Express, and Cisco Unified Communications Manager IM.
2. Describe Cisco Unified Communications solution components and identify media stream flows and call signaling.
3. Realize the flows of call in Cisco Unified Communications Manager.
4. Realize call flows Cisco Unified Communications Manager Express.

5. Define the Cisco Unified Communications Manager supported telephony features and Cisco Unified Communications Manager Express supported telephony features
6. Perform tasks for end-user and endpoint administration in CUC Manager and CUC Manager Express
7. Define the way to keep up a Cisco Unified Communications arrangement
8. Manage users in Cisco Unified Communications Manager IM and Presence Service and Cisco Unity Connection, and empower the most regularly utilized highlights for the two applications

Targeted Audience:

This course is planned for:

1. Network engineers and network administrators
2. Systems engineers
3. CCNA Collaboration applicants

Prerequisites:

- Essential understanding of Cisco IOS gateway
- Working information on data networks and converged voice
- Essential information of Cisco Unity Connection and Cisco Unified Communications Manager

Recommended prerequisites courses:

- UCSEC - Implementing Cisco Unified Communications Security v1.x
- IINS - Implementing IOS Network Security (Cisco) v3.0
- Administering Unity Connection v10 and Cisco Unified Communications Manager

Course Outline:

- **Module 1: Describe the Characteristics of a Cisco Unified Communications Solution**

- **Module 2: Provision End Users and Associated Devices**
- **Module 3: Configure Voice Messaging and Presence**
- **Module 4: Maintain Cisco Unified Communications System**
- **Module 5: Provide End User Support**

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